

# Residential Property Managers: How to Choose the Best Commercial

Cleaning Service

Looking for commercial cleaning services for your

Executive Report

Looking for commercial cleaning services for your multi-unit residential communities management company? Follow these guidelines to learn how to choose the right one.

## How Residential Property Managers Should Choose Commercial Cleaning Services

The right commercial cleaning service can make your property look great and provide a safe, healthy, and clean environment for your tenants. If you are looking for commercial cleaning services for your residential property, this guide will tell you everything you need to know to make the right decision.

#### Finding the Best Commercial Cleaning Services Near Me

Finding the best commercial cleaning services near me takes more than just searching the Internet. That will help you compile a list of companies to evaluate.

### However, there are several things you need to check before you make a decision:

#### Are they licensed and bonded?

Any commercial cleaning service you do business with must be licensed, insured, and bonded. Ask to see copies of their paperwork and do research on your own if you have any concerns.

Business licenses can be verified through the state licensing board and your local city government. Verify that the company has general liability and workers' compensation insurance to ensure you are covered in case an accident occurs while they are on the job. The commercial cleaning service's insurance company can provide you with copies of any documentation you need. You should also make sure the company has a cleaning or surety bond in place to protect you from theft or negligence. OpenWorks' elite network of service providers is fully licensed, insured, and bonded.

#### Commercial Cleaning Service Staff

Avoid commercial cleaning services that employ day workers or cash workers. They are not trained or certified to provide the high quality of service that you want. OpenWorks providers are trained and certified professionals who will deliver service that meets or exceeds your standards.

#### What kind of experience do they have?

When it comes to commercial cleaning services, experience matters. Work with a company that has a proven track record and can provide references of happy customers. Talk to the references yourself and get an independent report. If possible, conduct a site visit to one of the references after cleaning has just been completed. It can tell you a lot about the quality of the company delivers. OpenWorks has been in business for more than 35 years with a network of more than 1,500 elite service providers nationwide.

#### How are their providers trained and what certifications do they have?

Choosing a company you found when you searched commercial cleaning services near me means you will work with a company that is located nearby. However, you may not get the level of service you and your tenants deserve. You need a commercial cleaning service that provides comprehensive training for its employees. This should include:

- State and industry-related regulatory and compliance
- Equipment use and cleaning solution handling
- OSHA workplace safety rules
- The use of EPA-registered antimicrobial disinfectants
- Handling of bloodborne pathogens

Commercial cleaning services should have access to Safety Data Sheets (SDS) to guide cleaning technicians on the safe handling, transportation and use of chemicals. They also provide emergency procedures to follow in case there is an accident. OpenWorks service providers are fully trained and certified on best practices, safety procedures, and industry standards.



#### Can they provide you with commercial cleaning checklists?

You need an agreement between you and the commercial cleaning service that outlines exactly what will be done during each cleaning. So, be sure to ask to see a typical commercial cleaning service checklist and find out if you can customize it for your facilities. Commercial cleaning service providers that are part of the OpenWorks' network of service providers will provide checklists after each visit so you can be assured that the work was done to your specifications.

#### What kind of follow up and communication do they have?

You should feel comfortable that you are getting the quality of service you expect. Companies that are part of OpenWorks' elite network of service providers benchmark their services to ensure they deliver quality work and value you expect for your investment.

#### Do they offer other facility services?

When you are a property manager, juggling different vendors and sorting out invoices from multiple contractors can be time-consuming. You may find it makes sense to work with a commercial cleaning service that provides more than just general cleaning such as deep cleaning and CDC-recommended disinfection or electrostatic spraying for enhanced infection control.

OpenWorks service providers will produce a superior cleaning and disinfection experience and can also take care of many of your other facility services such as landscape maintenance, HVAC service, electrical and lighting, pest control, and plumbing.

#### OpenWorks Commercial Cleaning Services

Companies that are part of OpenWorks' elite network of service providers pride themselves on providing extraordinary care and delivering outstanding results. That is why OpenWorks has a 98% customer retention rate--nearly double the industry average.



