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Introduction

Now that vaccines are being distributed nationwide, there is hope that the pandemic may wind down so we can all get back to business. Even when that happens, however, it is not likely to be business as we knew it.

There is now more awareness of how germs and viruses spread in facilities, and that will not stop when we see COVID infection numbers drop. Employees, customers, and guests are going to demand that a higher level of attention be paid to safety and health.

A good indication of that comes from two studies done before and after a vaccine was announced. A survey of employees conducted in May 2020 showed that **73% of employees wanted their workplace cleaned daily.** The post-vaccine results showed that even more people think workplaces should be cleaned and disinfected daily.

In May, 56% said they wanted daily cleaning and disinfection. The post-vaccine study in December showed that the number had increased to 62%. This means that continued education about how illnesses are spread increased the desire for proactive cleaning and disinfection, instead of decreasing it as people got used to living in a COVID world and knowing a vaccine was now available. The study also showed that **76% of employees surveyed also believe it is important to use commercial cleaning companies that employ trained and certified professional technicians.**

Employees and customers also want to see evidence of clean, safe, and healthy environments, which means the appearance of your business will make a difference when attracting customers or recruiting employees. As Barclay's analyst Lauren Lieberman said of a post-COVID world, "consumers and employees will demand that places not only 'be clean' but also 'show clean."



New OSHA and CDC Guidelines for 2021

As we have learned more about how COVID is transmitted, the guidelines on how to move forward have evolved as well. The Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA) issued new cleaning and disinfection guidelines and recommendations for 2021. These have been adopted as commercial cleaning best practices using a three-step process.

1. Commercial Cleaning Planning

A documented plan should be put in place to determine which areas should be cleaned and disinfected, along with the frequency. Businesses also need to develop an itemized checklist to ensure compliance as well as document cleaning



and disinfection efforts. The plan should include equipment and supplies to be used along with guidelines for appropriate personal protection equipment (PPE).

2. Commercial Cleaning and Disinfecting

Surfaces should be cleaned with soap and water before disinfecting. Disinfection should be done using an EPA-registered disinfectant approved for COVID-19 that is effective in helping prevent other viruses and bacteria.

Best practices include using green cleaning techniques wherever possible, low-impact cleaning equipment for improved indoor air quality, and proper use and cleaning of equipment to avoid cross-contamination.

3. Commercial Cleaning Ongoing Maintenance

Commercial cleaning companies should continue to provide routine cleaning and disinfection with special attention to high-touch surfaces. Surfaces in publicly accessible areas should be cleaned and disinfected before and after each use.

You should also review your plans regularly to ensure you are staying in step with updated guidelines and recommendations for best practices for cleaning and disinfecting. By working with a commercial cleaning provider like OpenWorks, you can rest assured that cleaning technicians will be knowledgeable about any new guidelines.

Trained and Experienced Commercial Cleaning Technicians

These are some of the many reasons why you should use a commercial cleaning company like OpenWorks to handle your cleaning and disinfection:

- Maintain standards of excellence to keep your business safe and healthy
- Reduce the need for your staff to handle cleaning tasks
- Trained and experienced cleaning technicians can work faster and more efficiently
- Liability and insurance during cleaning transfers to the commercial cleaning company
- No need to hire, train, schedule, and manage cleaning crews
- Demonstrate to employees, customers, and visitors that you are providing a safe, clean, and healthy environment

OpenWorks ensures its cleaning crews are trained on commercial cleaning best practices. Besides adhering to state and local health department standards, OpenWorks technicians are also trained in the latest CDC, OSHA, and EPA recommendations and best practices as well as how to deal with bloodborne pathogens, hazard communications, and bio risks.

Proper Commercial Cleaning Equipment and Cleaning Agents

OpenWorks uses appropriate equipment and cleaning agents for each job. This became even more important during the pandemic to maintain a safe and healthy environment. Post-vaccine, these practices should remain in place to improve infection control.

For example, using high-efficiency particulate air (HEPA) filters and other low-impact cleaning procedures can help prevent the spread of infectious particles in the air. Observing best practices for cleaning cloths, floor cleaning, and PPEs can help prevent the cross-contamination of surfaces. Non-toxic (green cleaning) products should be used whenever possible to reduce the environmental impact and improve indoor air quality.



Antimicrobial Surface Protectant

One practice that has emerged during the pandemic is the use of an antimicrobial surface protectant that can provide long-lasting protection for up to 90 days. When applied with electrostatic sprayers, an antimicrobial surface protectant can provide 100% surface protection and can inhibit the growth of bacteria and germs. This is a smart way to fight workplace illnesses and will continue to be used when the COVID pandemic is over to prevent the spread of colds, the flu, noroviruses, and other illnesses.

Commercial Cleaning Services Near Me

Post-vaccine, awareness of the need to use commercial cleaning services will be seen as important as it is now to keep workers and visitors safe and healthy. There will be a focus on keeping up to date with commercial cleaning and disinfection best practices, and ensuring technicians are properly trained and certified.

OpenWorks provides exceptional service that consistently exceeds your expectations. When looking for commercial cleaning services near me, be sure you consider companies such as OpenWorks that provide experienced and professional cleaning and disinfecting experts.

Request an estimate from OpenWorks today and get a noticeably cleaner, safer, and healthier facility.



